

LIBRARY SERVICES REPORT, JUNE 2011									
Checkouts		09	10	11	Doorcount		09	10	11
	Main	42,812	50,146	45,637		Main	32,253	35,041	31,918
*	West End	5,027	29	4,741	*	West End	4,962	0	4,105
	Bay Farm	6,796	6,669	6,721		Bay Farm	<u>7,171</u>	<u>5,457</u>	<u>5,934</u>
	Alameda Point Book Machine	<u>N/A</u>	<u>N/A</u>	<u>14</u>		Total	44,386	40,498	41,957
	Total	54,635	56,844	57,124					
					New Borrowers				
Electronic Transactions						Adults	522	441	489
	Database Search	22,104	37,133	25,484		Children	<u>167</u>	<u>168</u>	<u>163</u>
	Catalog Search	54,661	55,156	51,968		Total	689	609	652
Audiobook Downloads					Reserves				
	Checkouts	11,349	109	140		Placed	3,160	3,629	3,682
	Unique Library Patrons	2,572	51	67		Filled	2,839	3,433	3,227
Reference					New Items				
	Main	5,164	5,130	5,984	(Catalogued)				
*	West End	913	0	580		Adult	688	765	727
	Bay Farm	<u>872</u>	<u>872</u>	<u>396</u>		Children's	<u>683</u>	<u>712</u>	<u>206</u>
	Total	6,949	6,002	6,960		Total	1,371	1,477	933
Internet Log-ins					Items Withdrawn				
	Main	8,272	6,980	5,944	(Catalogued)				
*	West End	254	0	261		Adult	917	697	384
	Bay Farm	264	252	631		Children's	<u>497</u>	<u>589</u>	<u>59</u>
	Wireless	<u>N/A</u>	<u>N/A</u>	<u>7950</u>		Total	1,414	1,286	443
	Total	8,790	7,232	14,341					
					Volunteer Hours		475	409	696
Computer Lab Classes									
	Classes	N/A	N/A	17					
	Students	N/A	N/A	261	2009 open hours: Main 55 hrs/wk; WEB 39 hrs/wk; BFI 39 hrs/wk				
	Open Lab	N/A	N/A	4	2010 open hours: Main 56 hrs/wk; WEB 39 hrs/wk; BFI 39 hrs/wk				
					2011 open hours: Main 56 hr/wk; WEB 39 hrs/wk; BFI 39 hrs/wk				
*	WEST END CLOSED FOR RENOVATION								

LIBRARY SERVICES REPORT, JUNE 2011 (continued)										
Interlibrary Loan		09	10	11		Homebound		09	10	11
	Borrow	50	63	47			Patrons	45	56	50
	Lend	27	14	18			Items	265	350	269
Children's Checkout						International Storytimes (Volunteer Run)				
	Main	17,105	21,992	20,699			Sessions	N/A	N/A	N/A
*	West End	2,938	10	3,005			Children	N/A	N/A	N/A
	Bay Farm	4,174	4,127	4,319						
	Total	24,217	26,129	28,007		Chinese Storytime				
							Sessions	N/A	N/A	N/A
Children's Circ							Children	N/A	N/A	N/A
(As a % of all circ)										
	Main	40%	44%	45%		Special Programs				
*	West End	58%	34%	63%			Programs	16	23	25
	Bay Farm	61%	62%	64%			Attendance	356	1,328	1,411
	Total	44%	46%	49%						
						Literacy				
Class Visits							Tutor/student pairs	48	40	35
	Classes	23	9	15			Students awaiting tutors	7	6	7
	Students	500	197	334			Tutors awaiting training	25	25	22
Storytimes						Homework Coaching				
	Sessions	31	29	25			Students	N/A	N/A	N/A
	Children	952	909	793			Coaches	N/A	N/A	N/A
							Hours of Coaching	N/A	N/A	N/A
Self - Check										
	Main	67.2%	67.1%	65.6%		Meeting Room Use				
	Bay Farm	46.1%	47.7%	57.3%			Stafford Meeting Room A	9	6	10
	West End	N/A	N/A	53.3%			Stafford Meeting Room B	6	6	8
							Rooms A & B Combined	13	23	21
							Family Study Room	18	23	22
							Quiet Study Rooms (4)	369	346	394